



Information for clients: eHealth & eVisa

What do I need to do to make sure that a panel clinic can find my case in eHealth?

If you lodge an eVisa application and are in a country where eHealth is available, you can complete your health examinations fully electronically by selecting a clinic online and downloading the referral letter. When you complete this process, your case will automatically appear in the eHealth in box of the clinic that you selected – making processing easier for the clinic.

An alternative option is to download Form 26EH and/or Form 160EH when prompted by eVisa. These forms will have your basic details and Transaction Reference Number (TRN) automatically printed on them. The panel clinic can then search for your case using the TRN.

Note: If you choose not to select a clinic to attend within eVisa AND then do not download Form 26EH and/or Form 160EH, an eHealth clinic will not be able to locate your case in eHealth. Don't forget to complete the full process online. The process will not work if you try to bring paper Forms 26 or 160 to a panel clinic with your TRN.

I didn't complete the process properly when I was in eVisa and the panel clinic has advised they can't locate my case. Is there anything I can do?

If you follow the instructions below, the clinic should be able to access your case:

- go to this internet page: http://www.immi.gov.au/e_visas/check-progress.htm
- enter the application and bio-data details requested, and clicking "next"
- click on the link to "complete health forms for this applicant" link

Application Details

Transaction Reference Number (TRN) ¹

Date of birth January 1983

Passport number

Country of passport

If you do not know your Transaction Reference Number, you can [send a request](#) to the Department for this information to be supplied to you. You must have an email contact address to use this facility.

2 >

Application Status

Application 1st Working Holiday Maker - EGNMQMAULX

05/10/2010 Application received - processing commenced [Message](#)

05/10/2010 Application fee received [Message](#)

[View your receipt details](#)

[Link to DEWR web site](#)

Person 1 Test Phelan

Date of birth: 1 January 1983 Passport No: JP32132155

05/10/2010 Health requirements outstanding [Message](#)

05/10/2010 Medical examination required [Message](#)

05/10/2010 Chest X-Ray report required [Message](#)

05/10/2010 Chest X-Ray film required [Message](#)

05/10/2010 HIV blood test required [Message](#)

05/10/2010 Hepatitis B antigen blood test required [Message](#)

05/10/2010 Hepatitis C antibody blood test required [Message](#)

[Complete health forms for this applicant](#)

[View Entitlement Details](#)



- click the “next button” at the bottom right hand corner of the page to proceed

EHealth

Online Health

Name	PHELAN, Test
TRN	EGNMQMAULX
Date of birth	01/01/1983
Sex	
Passport number	JP32132155
Passport country	JAPAN

Health Examinations required

As part of your visa application, you are required to undergo the following health examination(s):

- 501 - Medical examination
- 502 - Chest x-ray examination
- 707 - HIV Test
- 708 - Hepatitis B Test
- 716 - Hepatitis C Test

- select your clinic from the list of eHealth enabled clinics

Please note: Where you are required to complete a chest x-ray and medical examination(s), it is recommended that you visit the radiological clinic to have your chest x-ray prior to visiting the medical clinic for your medical examination.

List of online radiological clinics

Select your preferred radiological clinic, from the list of available clinics in your area, to consult for your chest x-ray examination. ?

	Practice name
<input type="radio"/>	SPIRE HARTSWOOD HOSPITAL Ik Ik Ik ,Ik UNITED KINGDOM ,32 Ph. 32 32 32
<input type="radio"/>	THE BRIDGE CLINIC kj kj kj ,kjk UNITED KINGDOM ,32 Ph. 65 65 65
<input type="radio"/>	MATER PRIVATE HOSPITAL Ik Ik Ik ,Ik IRELAND, REPUBLIC OF ,32 Ph. 32 32 32

What if I did pick a clinic but it was the wrong one?

You can still follow the instructions above and allocate your case to the clinic you intend to visit, as long as you have not yet visited a clinic and your photo hasn't been attached in eHealth.

I have followed the instructions above, but its still not working?

Contact health.strategies@immi.gov.au and we will try and resolve the issue manually for you.